Postal Regulatory Commission Submitted 9/8/2011 11:21:39 AM Filing ID: 75544 Accepted 9/8/2011

	Better	Just as Good	No Opinion	Worse
lf y	es, please explain:			vvoise
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For	which of the following do	you leave your community? (Chec	k all that apply.) Where do you	go to obtain these
	Shopping			
	Personal needs			<del>-</del>
	Banking			
	Employement			
	Social needs			
	<del></del>			
Doy	ou currently use local bu	sinesses in the community?		
	Yes No			
If ye	s, would you continue to	use them if the Post Office is disco	ntinued?	
	Yes No			
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Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket:1362636 Page Nbr:



22-082

03/02/2011

**UNKNOWN CUSTOMER** 

, 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page nbr:

#### Postal Service Customer Questionaire

22-083

Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following: Postal Services Daily Weekly Monthly Never a. **Buying Stamps** b. Mailing Letters V Mailing Parcels C. 1 d. Pick up Post Office box mail V Pick up general delivery mail e. 11 f. Buying money orders 1 Obtaining special services, including Certified Mail, Registered Mail, Insured g. V Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail V i. Buying stamp-collecting material W Other Postal Services Entering permit mailings YES H NO a. Resetting/using postage meter YES 1 NO a. **Nonpostal Services** Picking up government forms YES NO (such as tax forms) V NO YES Using for school bus stop b. YES NO Assisting senior citizes, persons with disabilities. ect. If yes, please explain: ansa YES NO d. Using public bulletin board YES NO Other е. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 2. YES LINO If yes, please explain:

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	If yes	, please ex	plain:	of.	NO.	٠,		D	D	2.10	0	00		01	cal	उत्तर	M (		20	2 > 50
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4.	For wh	nich of the f es?	ollowi	ng do y	ou leav	e your	comm	unity	? (Cl	neck a	II tha	t appl	y.) V	Vhere	do y	ou go t	o obta	ain th	ese	
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		Persona	ıl need	is										1-13-9.1A						
	M	Banking						-C-HIV												
		Employe	ement																	
		Social n	eeds																	
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Page nbr:

22-085

P. O. Box 143 Enloe, Texas 75441 December 16, 2010

Post Office Review Coordinator Dallas District 951 W. Bethel Road Coppell, Texas 75099-9331

Re:

Enloe, Texas Post Office

#### Gentlemen:

This letter is in support of the Enloe, Texas post office. I write not only as Vice President & President Elect of the Delta Chamber of Commerce, but as a resident of Enloe. Our post office is a vital part of our community, serving its residents in a host of ways. The service rendered by our post office is superb, and our residents rely greatly on having a local post office.

It is a great concern to me, and I know many others, that the viability of our post office is in question. It is important, I believe, to understand the demographics of our community. We have many senior citizens, and many of those don't drive and have no means of getting to a post office outside the community. It would work a terrific hardship on many of these individuals.

I just know this ... our post office in Enloe is important in so many ways, not the least of which is that it is truly a life line in our community. I strongly urge you to keep our post office in Enloe.

Best regards,

Carol B. King



Page Nbr:

22-085

03/02/2011

CAROL B. KING

PO BOX 143 ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post
office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship
delivery, customers may contact the adminoffice postmaster for more information.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

#### Postal Service Customer Questionaire

Docket:1362636
Page nbr: 22

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		19		
b.	Mailing Letters	الما			
¢.	Mailing Parcels				
d.	Pick up Post Office box mail				
е.	Pick up general delivery mail	U			
f.	Buying money orders			5	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	4			
h.	Sending Express Mail	9			
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	<b>J</b> YES	□ №		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:				
			-		311.7.27
d.	Using public bulletin board	YES	NO		
e.	Other	YES	□ №		
	If yes, please explain:			uconomic .	
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
50	, p	AND ALIES	MO		
	If yes, please explain:				<del></del>
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2.

Page nbr:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? Better Just as Good No Opinion Worse If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? Shopping Personal needs Banking Employement Social needs 5. Do you currently use local businesses in the community? Yes Ko If yes, would you continue to use them if the Post Office is discontinued? Yes L Name: Address: Telephone: Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Page Nbr: 22-08

03/02/2011

CAROL MCCHESNEE

**PO BOX 59 ENLOE, TX 75441** 

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

## Postal Service Customer Questionaire

Page nbr: 22-089

1.	. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:								
	Pos	stal Services	Daily	Weekly	Monthly Never				
	a.	Buying Stamps			d o				
#1	b.	Mailing Letters		112					
	c.	Mailing Parcels							
	d.	Pick up Post Office box mail							
	e.	Pick up general delivery mail			四 图				
	f.	Buying money orders							
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation							
	h.	Sending Express Mail							
	i.	Buying stamp-collecting material							
	Oth	er Postal Services							
	a.	Entering permit mailings	YES	W/NO					
	a.	Resetting/using postage meter	YES	NO					
	Nor	npostal Services							
	a.	Picking up government forms (such as tax forms)	YES	<b>□</b> NO					
	b.	Using for school bus stop	YES	NO					
	c.	Assisting senior citizes, persons with disabilities. ect.	YES	₩ NO					
		If yes, please explain:			renoten <u> </u>				
	d.	Using public bulletin board	YES	[JNO					
	e.	Other	YES	No					
		If yes, please explain:							
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	personal needs?				
			YES	<b>™</b> NO					
		If yes, please explain:							

UNITED STATES
POSTAL SERVICE:

Docket:1362636

Page Nbr:

22-090

03/02/2011

MELBA JO ALLARD

PO BOX 73 ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page nbr: 22-09/

	Better	Just as Good	No Opinion	Worse
If ves	s, please explain:		123	
			***************************************	
For wh	nich of the following do es?	you leave your community? (Che	ck all that apply.) Where do yo	u go to obtain these
	Shopping			
	Personal needs			Control of the Contro
V	Banking			
W	Employement			
	Social needs		The second secon	
Do you	u currently use local bu	sinesses in the community?		
	V Yes No			
If yes,		use them if the Post Office is disc	ontinued?	
If yes,		use them if the Post Office is disc	ontinued?	
If yes,	would you continue to	use them if the Post Office is disc	ontinued?	
If yes,	would you continue to	use them if the Post Office is disc	ontinued?	
70	would you continue to	use them if the Post Office is discovered and a constant of the Post Office is discovered as the Po	v. 75441	
<u>:</u> ]/	would you continue to	use them if the Post Office is disc O Alfard 73 Enlos 1	x 7544/	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

### Postal Service Customer Questionaire

Page nbr:

22-092

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Pos	etal Services	Daily	Weekly	Monthly	Never						
a.	Buying Stamps		W.								
b.	Mailing Letters										
c.	Mailing Parcels	W									
d.	Pick up Post Office box mail	19									
e.	Pick up general delivery mail	F									
f,	Buying money orders	W									
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation										
h.	Sending Express Mail	W									
i.	Buying stamp-collecting material PERiodically er Postal Services  PERIODICALLY  FOR 9: F15										
Oth	Other Postal Services for gifts										
a.	Entering permit mailings	YES	MO NO								
a.	Resetting/using postage meter	YES	U NO								
Nor	postal Services										
a.	Picking up government forms (such as tax forms)	YES	☐ NO								
b.	Using for school bus stop	YES	NO								
c.	Assisting senior citizes, persons with disabilities. ect.	YES	₽ NO								
	If yes, please explain:										
d.	Using public bulletin board	YES	□ №								
е.	Other	YES	□ №								
	If yes, please explain:			** - **-							
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shopp	ing or for	nersonal ne	eds?						
Бо	you pass another 1 ost office during business hours while traveling to or from we	YES	W NO	oci sonai ne	cusi						
	If yes, please explain:										

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Page nbr: 22-093

	Better	Just as Good		No Opinion	Пν	/orse
If ye	es, please explain:				II	.0.00
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For w	which of the following do y	you leave your community?	(Check all that apply	/.) Where do you g	o to obtain the	se
W	Shopping PA	Ris DAIL	2. <del>P</del>			
V	Personal needs	aris. Dall	1 S		•	
4	Banking C	OODER DA	llas			
	Employement		_	rek from	home)	
Y	Social needs 1	Allas, MiNE		The state of the s		
	Yes No	sinesses in the community?	s discontinued?			
me:	MyRA	WEbb				
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lephone:	903.3	395.261	<i>I</i>			
te:	2.10.	//				
ase add ar	ny additional comments o questionnaire.	on a separate piece of pape	er and attach it to this	form. Thank you f	or taking the tir	ne to



Page nbr:

01/28/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the ENLOE Post Office retired on 01/03/2009. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 24.30 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at ENLOE may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the COOPER PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the COOPER PO, located 4.4 miles away. Hours of service at this office are 8:00 -3:45, Monday through Friday, and 8:00 -9:00 on Saturday. Post Office box service is available at this location at increased fees,

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 02/23/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Enloe Community Center located at 87 CR 4330 on 02/23/2011 from 12:30 to 2:30, to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Allison Rizan at (972) 393-6485.

Thank you for your assistance.

Sincerely

KAY VAUGHAN Manager, Post Office Operations 951 W Bethel Rd

Coppell, TX, 75099-9993

Ver Veugler

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate),

Summary of Post Office change regulations

See following pag

Page nbr:

 Depending on which database you use, there are between 100 and 113 residents of the Enloe community proper. According to your office review, on any given day, approximately ONE-FOURTH of our population goes to our Enloe Post Office and makes a transaction.

According to the same database information, there are approximately 43,629 residents in Coppell proper. On any given day, does one-fourth (10,907) of your population make a transaction in your Coppell Post Office?

And I doubt that you are at all concerned about anything but bottom-lines on a ledger, but in the Coppell Post Office, do your postal workers greet their customers by name and a big smile? Do your postal workers inquire about the well-being of their customers and their families? Do your customers greet each other by name and reach out to each other as they make their visits to your post office? If a resident of the Coppell community needs help or knows of another resident needing help, can they pass along the news at your post office? I could fill up pages of examples of how very much our Enloe Post Office is needed above and beyond the convenience of meeting our daily postal service needs, but I am sure Ms. Vaughan that with a little imagination you can understand what I am telling you.

- You want to provide pickup and delivery of our mail as well as the sale of stamps and all other postal services via our carrier. I must say my mouth dropped open when I read this. There are so many problems inherent in this I am at a loss as to where to begin. I will just list a few.
  - A. The USPS requires us to install a certain type of roadside mailbox. When we moved here, we were going to build a mailbox that could accept and hold large packages and that could be locked. We were told by the Cooper post office personnel that unless we had a mailbox of a certain kind, they would not deliver mail. But that is beside the point right now.
  - B. What are we supposed to do with these packages that the carrier is supposed to pick up? If the package is much bigger than a letter, it will not fit in the box. And I would venture to say that about 98% of packages would NOT fit in the box. Did someone not think of this? Do I cancel my life and stand out in the road waiting for the postal carrier to come along?
  - C. How in the world do you estimate postage? There are so many variables.
  - D. How do you know how you want to mail the package until the postal worker weighs it and tells you how much it is going to cost for different types of service?
  - E. Leave money in the mailbox who are you kidding? This is not the 1950's. Really, that just blows me away that someone could even suggest that in this day and time.
  - F. Meet the carrier at the mailbox to fill out an application to buy a money order.

    Again, are we supposed to get up in the morning and go stand in the road waiting for the carrier? Does the carrier carry cash to make change?
  - G. There are a lot of senior residents in our community. They are able to get in their cars and drive to the Enloe Post Office, but not to Cooper, and they are sure not able to figure out postage, certifieds, etc. without the help of the postal worker and

Page nbr:

then go stand in the road waiting for a carrier to come alonb.

 A postal carrier canNOT provide regular and effective service. See above for a few of the reasons why not.

- The Cooper post office is NOT open on Saturday. NOTE: A good cost cutting effort for our Enloe Post Office would be to close it on Saturday.
- We are already paying ever increasing fees for the rental on our post offices boxes.
   Telling us we can rent one in another town for an "increased fee" really does not help matters.
- 6. Why are you holding a meeting about something that is very important and vital to our community in the middle of a work day when working folks cannot attend?

22-096

Docket:1362636 Page Nbr:

UNITED STATES

22-097

03/02/2011

MYRA WEBB

PO BOX 60 ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers
  may receive PO Box service from the adminoffice Post Office located admindistance miles away.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
  challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post
  office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship
  delivery, customers may contact the adminoffice postmaster for more information.
- You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service
  concerning mail theft and vandalism in the suspendoffice area. Their records indicate that there has not been any report of mail
  theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn
  when they arrive, in order to transact financial business.
- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept
  any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the
  following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page nbr:

### Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		D		
b.	Mailing Letters	Y			
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e,	Pick up general delivery mail	W			
f.	Buying money orders	W			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	W			
h.	Sending Express Mail	B			
L.	Buying stamp-collecting material				4
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
a.	Resetting/using postage meter	YES	I NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
е.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal ne	eds?
		YES	4 NO		
	If yes, please explain:		···		
			<del></del>		

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Page nbr:	22-	-1700
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			l carrier delivery, Office box service npares to your pr		change to your very service, co	delivery serv	rice — proceed t section. How do	to question 4. If you you think carrier
		Better		Just as Good	5	☐ No Op	olnion	Worse
	If yes	, please explain						
	-			You was a super				
4.	For wh	nich of the follow	ing do you leave	your community	? (Check all th	at apply.) Wh	ere do you go to	o obtain these
	U	Shopping	Papis	Oall	1 5			
	W.	Personal nee	ds PARic					
	I	Banking	DALL		(//3			
		Employemen	i Asia		k fe	an h		
	V	Social needs	DAU					
5.		✓ Yes	nue to use them i			<del>1</del> ?		
Name;		JAC	k WE	66				
Addres	s:	P.O. C	Box 6 6	, ENl	OG, TX	75	441	unication and a special section of the section of t
Telepho	one:	903-	395	2611		ve tookst		
Date:		2-18	- //					
Please comple	add an	y additional com questionnaire.	ments on a sepa	rate piece of pa	per and attach	it to this form.	. Thank you for t	aking the time to
1	Yo u	ir i'd	SA of	+ HE	MAi	MAN	bein	g Able
	to	hand	1/E PA	ck AgE	s, lea	ving	MONG	yina
	MA	+i/box	, dois	og bu	s.'NES	s w	h: /=	Standing
	by	you	R MA	: 1603	l it	404	NAUL	Norming
	70	o do	- , ;	+ 's A	-11 ju	· 5 +	ludac	eris



Page Nbr:

22-099

03/02/2011

JACK WEBB

PO BOX 60 ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept
  any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the
  following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

# Postal Service Customer Questionaire

Page nbr: 22-100

1.	Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following:										
	Pos	stal Services	Daily	Weekly	Monthly	Never					
	a.	Buying Stamps		$\boxtimes$							
	b.	Mailing Letters	×								
	C.	Mailing Parcels			Ø						
	d.	Pick up Post Office box mail	M								
	e.	Pick up general delivery mail									
	f.	Buying money orders			区						
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			8						
	h.	Sending Express Mail			Ø						
	i.	Buying stamp-collecting material				N.					
	Oth	er Postal Services									
	a.	Entering permit mailings	YES	M NO							
	a.	Resetting/using postage meter	YES	<b>巡 NO</b>							
	Nor	npostal Services									
	a.	Picking up government forms (such as tax forms)	YES	□ NO							
	b.	Using for school bus stop	YES	<b>⋈</b> NO							
	c.	Assisting senior citizes, persons with disabilities. ect.	YES	W NO							
		If yes, please explain:		//							
	d.	Using public bulletin board	☐ YES	NO IN							
	e.	Other	YES	✓ NO							
		If yes, please explain:	744-14-1		÷						
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	oina, or for	personal ne	eds?					
===		) L	YES	₩ NO							
		If yes, please explain:	-								

Page nbr: 22-/0/

		ely received carrier de elved Post Office box service compares to y			ge to your delive service, complet	ery service — proce te this section. How	ed to question do you think	on 4. If you carrier
		Better		Just as Good		No Opinion	П	Worse
If	yes, plea	se explain:						
<del>2011</del>				No.				
4. For	r which o	f the following do you	leave y	our community? (C	heck all that app	ly.) Where do you g	go to obtain t	hese
W	j Sh	opping						
X	] Pe	rsonal needs						
1º	] Ba	nking						
	] En	nployement						*
	] So	cial needs				***		
lf ye	es, would	ently use local busine Yes No I you continue to use Yes No	them if	the Post Office is di				
Address:		0. 1302 27					V (max.	
Telephone:		03 395.4						i estadore
Date: 2	~ 8 .	7011						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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UNITED STATES
POSTAL SERVICE®

03/02/2011

DON YOUNG

PO BOX 23 ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

## Postal Service Customer Questionaire

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1.	Ple	ase check the appropriate box to indicate whether you used the ENLOE Post O	ffice for each	of the follo	wing:	
	Pos	stal Services	Daily	Weekiy	Monthly	Never
	a.	Buying Stamps			TIX	
	b.	Mailing Letters	V			
	c.	Mailing Parcels			P	
	d.	Pick up Post Office box mail	W			
	e.	Pick up general delivery mail			W,	
	f.	Buying money orders			12	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				V
	Oth	er Postal Services		Page 11110-		
	a.	Entering permit mailings	YES	NO M		
	a.	Resetting/using postage meter	YES	NO VI		
	Nor	npostal Services	~¥			
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	NO I		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	V NO		
		If yes, please explain:	s			
	d.	Using public bulletin board	☐ YES	NO		
	е.	Other	YES	M NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
			YES	₩ NO		
		If yes, please explain:		-		

2.

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		Better Just as Good No Opinion	
	If vos	please explain:	Worse
	11 900,	рісазе ехріаіл.	
			-
l.	For whites	ch of the following do you leave your community? (Check all that apply.) Where do you go t s?	o obtain these
		Shopping	SU
		Personal needs	
		Banking	
		Employement	
		Social needs	
	Do you	currently use local businesses in the community?	
	[	Yes No	
	If yes, w	rould you continue to use them if the Post Office is discontinued?	
	Ĭ.	Yes No	
ame	Mic	hael Springfield	
ddre	ss: PZ	D. BOX 16 ENDORTX. 75441	
		0.6.7 2.22 (6.5)	
	none:	903-272-6056	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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03/02/2011

MICHAEL SPRINGFIELD

PO BOX 116 ENLOE, TX 75441

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ENLOE Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ENLOE Post Office should be pursued, a formal proposal will be posted in the ENLOE Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

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#### Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the ENLOE Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** a. b. Mailing Letters Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services Entering permit mailings a. YES Resetting/using postage meter a. | YES Nonpostal Services Picking up government forms a. YES (such as tax forms) b. Using for school bus stop YES Assisting senior citizes, persons with disabilities. ect. C. YES If yes, please explain: d. Using public bulletin board YES Other e. YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: